

London, 09 October 2017,



After Sale Corrective Action on the Concord Beacon ES 50 luminaires

Feilo Sylvania Europe Limited confirms with the present statement that, in accordance with its own recall procedure, it is currently conducting an After Sale Corrective Action on the **Concord Beacon ES 50 luminaires** (the “Products”). In accordance with the applicable legal requirements, Feilo Sylvania has already reached out to its customer base as part of the recall process.

The Products affected are those placed in market between the beginning of February and the 15th of September 2017, and are as follows:

2041879 BEACON ES50 S/C WHITE 240V,
2041880 BEACON ES50 S/C SILVER 240V
2041881 BEACON ES50 S/C BLACK 240V
2041882 BEACON ES50 3/C WHITE 240V
2041883 BEACON ES50 3/C SILVER 240V
2041884 BEACON ES50 3/C BLACK 240V

The defect:

The Products require an After Sale Corrective Action due to a defective reworked metal casting that may damage the wire insulation located inside the Product. With this defect, a risk of electric shock and fire has been identified, especially when adjusting the luminaire by turning the head during installation, and long-term use. These Products are classified Class 2.

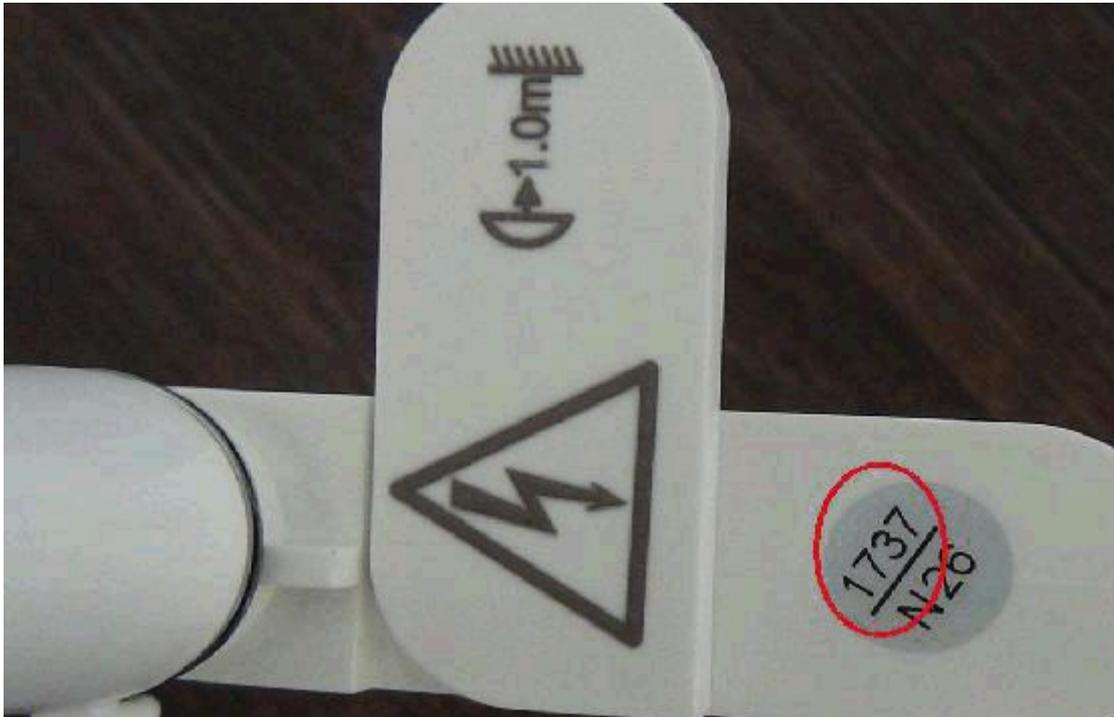
To date, there has been only one reported complaint, but with no injury or damage caused,

How to identify the product:

Affected products in original outer carton can be identified via the manufacturing month indication on the product label.

Please find below 2 photos provided as an example showing where the date references appear. (in the photo below on the adaptor you can see the code 1737 (ie. Meaning 37th week of 2017) or on the

cardboard 0917 (meaning 9th month of 2017).



Although there has only been 1 reported complaint and no Product incidents to date, as a responsible manufacturer, Feilo Sylvania is currently conducting this recall due to the existence of a potential risk of fire and electric shock.

Customers who have already purchased these Products but have not yet installed them, have been instructed to set them aside so that they can be collected by our company.

Customers who have installed the Products are further advised to let the Products operate in situ, but not touch them unless the mains are off.

What to do next:

Feilo Sylvania's after sales department should be contacted to arrange for the Products not yet installed to be collected and for the Products installed to be replaced. The team is available at the following email address and telephone number: aftersales.feedback.uk@feilosylvania.com telephone number **0800 440 2478**

As a responsible company, the quality and safety of our products remain our greatest concern.