



Tell us
what you think

e.on

FREEPOST RRRXC-BBAK-BBBU

E.ON

Energy Efficiency

Newstead Court

Little Oak Drive

Annesley

NOTTINGHAM

NG15 0DR

NO STAMP
REQUIRED

CERT/DEEL 04

Customer Satisfaction Survey

Find out how else you can save on

0845 301 4875

Lines open 8.30am to 5.00pm Monday to Friday

Your chance to **win £300***
worth of Marks and Spencer vouchers.

All you have to do is complete and return this form.

As part of our commitment to reducing carbon dioxide emissions, we'd like to know what you think about energy efficient lighting and our service to you.

Please answer a few simple questions then seal and post this back to us (no stamp required).

Personal Details

Title Mr Mrs Ms Miss Other

Name.....

Surname.....

Address.....

.....

.....

Post Code.....

Telephone.....

Your Views

1. Where did you buy your energy efficient lamp from?

.....

2. How many energy efficient lamps did you buy?

.....

3. Which room do you plan to use the energy efficient lamp in?

hallway bedroom bathroom living room

kitchen other (please specify).....

4. What do you think are the main advantages of energy efficient lamps? (tick all boxes that apply)

save energy helps the environment save money

longer lasting other (please specify).....

5. Overall how happy are you with the energy efficient lamp you have received?

very satisfied quite satisfied not at all satisfied

neither satisfied nor dissatisfied

6. Are you or is anyone living at your home 70 years old or over?

yes no

7. Are you or is anyone living at your home in receipt of income or disability benefits?

yes no

8. Would you like to hear about any future energy efficient products or services?

yes no

Any other comments.....

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*Prize Draw Terms and Conditions:

1. Every returned customer satisfaction form received by EON between 01 April 2008 and 01 April 2009 will automatically be entered into a prize draw.
2. There are 5 prizes of £300 Marks and Spencer vouchers. There is no cash alternative to the prize stated.
3. Offer is subject to availability. The promoter may change the prize to one of equivalent or greater value without notice. Prizes sourced from Capital incentives.
4. All prizes are non-refundable and non-transferable.
5. The judges' decision is final and no correspondence will be entered into regarding the results of the prize draw.
6. The winners, by accepting the prize, agree to publicity if required.
7. No liability can be accepted for entries lost, delayed, incomplete or redired unrecognisable.
8. The closing date is close of business on 01 April 2009. Winner/s will be drawn at random on 14 April 2009. Winner/s will be notified within 7 working days of the draw being made and details of the winners will be available 28 days after the draw is made by applying to Energy Efficiency Team, Electrical E.ON, Newstead Court, Sherwood, Little Oak, Annesley, Nottingham, NG15 0DR.
9. This promotion is only available in England, Scotland and Wales.
10. The promoter is E.ON Energy Limited, Westwood Way, Westwood Business Park, Coventry, CV4 8LG.

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